

Privacy and Cookies Policy

This privacy policy sets out how Redditch BID Ltd (the organisers of Redditch Business Awards) uses and protects any information that you give when you use this website or communicate in relation to the nomination process of the Redditch Business Awards.

Privacy

At REDDITCHBID we are committed to protecting your privacy and we comply with the GDPR and data protection laws applicable to the UK. This Privacy Policy outlines how your personal information is treated and forms part of our Conditions of Use.

GDPR compliance

To comply with the GDPR effective from 25 May 2018 REDDITCHBID is required to state the lawful bases on which the company processes the personal data it obtains for individuals. The lawful bases applicable to REDDITCHBID are: (b) Contract, and (f) Legitimate Interest.

What information do we collect and how do we use it?

We will not collect any personal information about you unless you have chosen to give it to us. If you require further information or would like to contact us, we may ask for your name, address, e-mail address and telephone number so that we can contact you accordingly.

We may use the information provided by you to communicate with you, to provide a more personalised online experience, for record keeping purposes, and in aggregate (and therefore anonymously) for market research purposes, to track activity on our website, to publish trends and/or to improve the site's usefulness and content. We may also use the information we collect to keep you updated with information about any new, relevant developments at REDDITCHBID.

From time-to-time REDDITCHBID may provide information to individual employees of organisations, to whom it considers its services are relevant, and whose contact details have been made available by a GDPR compliant third party. A copy of this party's Privacy Policy can be obtained on request via REDDITCHBID.

With specific reference to the processing of data for unsolicited marketing communications, REDDITCHBID complies with all regulatory controls in force including the Privacy & Electronic Communications Regulations (PECR).

We will, on every communication we send, provide you with the opportunity to withdraw your consent to receive this information.

We may use other companies to provide services on our behalf. These services may include but are not limited to packaging, mailing, and delivering purchases, answering customers' questions about products or services, sending postal mail and e-mails, analysing data and processing credit or debit card payments. We will only provide those companies with the information they need to deliver the service and they are prohibited from using that information for any other purpose. We may undertake a search with a licensed credit reference agency for the purposes of verifying your identity and the details you have

submitted before accepting or dispatching your order. We never make your personal details available to companies outside REDDITCHBID for marketing purposes.

Changes to Privacy Policy

Any changes will be posted on this page in order that you are always aware of what information we collect and how we use it.

Cookie Policy

By continuing to use this site you agree to our use of cookies as described in this Cookies Policy.

At REDDITCHBID Limited, we are committed to protecting and preserving the privacy of our visitors' information when visiting our site or communicating electronically with us. This Cookie Policy explains what cookies are and how we use them. It also explains the different types of cookies we use, and how you can change or delete them.

We hope that this policy helps you understand, and feel more confident about, our use of cookies. If you have any further queries, please contact us on hello@RedditchBID.co.uk. For information on how your information is collected and used by us in general, please see our Privacy Policy.

What is a cookie?

1.1 Cookies are small text files that are stored by your browser onto your computer or mobile device. A cookie allows your preferences or actions across a site to be remembered on subsequent visits. Cookies are widely used to make websites work or work in a better, more efficient way. They can do this because websites can read and write these files, enabling them to recognise you and remember important information that will make your use of a website more convenient.

1.2 Most web browsers automatically accept cookies, but if you do not want information collected this way, you can manage your cookie preferences in the main cookie banner & tab at the top of the page at any time by selecting 'Cookie settings'.

1.3 We work with other third-party organisations to provide the services on our website. A third party is an organisation which is not hosted at the domain address in your browser when you visit our website. These third parties may also use cookies on our website and can also place cookies on your device without you visiting their website directly. If you would like more information about third party cookies, please read section 4 below.

Cookies we collect

Our website uses different types of cookies. A cookie is a small file of letters and numbers that we put on your computer if you agree. These cookies allow us to distinguish you from other users of the website which helps us to provide you with a good experience when you browse our website and allows us to improve our site.

The cookies we use are 'analytical' cookies. They allow us to recognise and count the number of visitors and to see how visitors move around the site when they're using it. This helps us to

improve the way our website works, for example by making sure users are finding what they need easily.

Read more about the individual analytical cookies we use and how to recognise them; <http://code.google.com/apis/analytics/docs/concepts/gaConceptsCookies.html>

How do I consent to use of cookies on this website?

3.1 Accepting required and analytics cookies is a condition of using our website. If you reject these types of cookies, then we cannot predict how our website will perform when you visit it.

Managing cookies

4.1 You can control which cookies you get and which you keep on your device. Unless you have adjusted your browser settings so that it will refuse our cookies, our system will issue cookies when you visit our website.

4.2 You may refuse to accept our cookies on your device at any time by activating the setting on your browser which allows you to refuse cookies and/or by going to 'Cookie settings' in the policy bar.

4.3 Please note that if you adjust your cookie settings via your browser, this will also affect any other websites you may visit.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

How to contact us

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Email: info@redditchbusinessawards.co.uk

Web: redditchbusinessawards.co.uk